



KEELCRAB

## WARRANTY CERTIFICATE

**Dear Customer,**

We are pleased to inform you that an EU directive about the sale and the guarantees of consumer goods has been incorporated into Italian law, through Legislative Decree n.24 of 2nd February 2002.

With This Directive, distinction is made between consumer goods intended for exclusive private use and those used in the professional sphere.

In particular, the new standard applies only to consumer goods destined for private use, consequently the consumer goods used in the context of their professional or entrepreneurial activity will be guaranteed according to the normal general sales regulations, provided for by the civil code.

In both cases Aeffe Srl., by virtue of the quality of its products, applies a guarantee period of 24 months or 500 hours of use.

### **A) Warranty management for personal use**

The Directive 1999/44 / EC represents the achievement of a high level of consumer protection. The decree regulates certain aspects relating to the sales contracts concluded between Consumer and Seller, as well as the guarantees concerning the consumer goods being sold.

The Legislative Decree specifies that:

**The Consumer** is any natural person who purchases a consumer good to be used

exclusively in the private sphere and therefore outside of his professional or business activity;

**The Seller** is any natural or legal person, public or private, who uses one of the aforementioned contracts in the context of his business or professional activity;

**The consumer goods** is any movable property, with the express exclusion of forced sale goods; water and gas, when not packaged for sale in a limited volume or in a determined quantity.



**KEELCRAB**

**The Consumer** is the holder of rights according to the applicable national legislation governing the sale of consumer goods. The warranty does not affect these rights

Warranty is effective in all EU Member States. Aeffe s.r.l. applies the U.E. legal guarantee terms also with regard to the conventional guarantee referring to extra C.E.E nations.

**According to these terms, any request for warranty intervention by the Consumer must be made to the retailer and / or point of sale at which the product was purchased.**

### **B) Warranty management for Professional use**

The Aeffe S.r.l. products guarantee purchased by invoice (professional use), must be requested directly to the Dealer / Company or to the Distributor where the purchase was made.

For any request for technical assistance and in order to integrate the information contained in the Operating Manual of the product you purchased an offer you better service, we recommend that you visit the "RESERVED AREA" area of our Internet site at:

<http://www.keelcrab.com/private-area/> (request username and password to [info@keelcrab.com](mailto:info@keelcrab.com)), where you will find useful information and tips for solving common problems and frequently asked questions, or text to [ufficiotecnico@keelcrab.com](mailto:ufficiotecnico@keelcrab.com) in order to receive assistance form.

## **WARRANTY CLAUSES**

**The product is guaranteed for a period of 24 (twenty-four) months from the date of purchase or 500 hours usage.**

The guarantee refers to the repair or replacement of the device which presents defects of conformity to the sales contract (and in general to product information), without any expense for labor and materials, in addition to the costs related to Shipping Costs for the Consumer.



## KEELCRAB

The warranty is valid only if this certificate, filled in all its parts by the purchaser and **accompanied by the valid proof of purchase** (invoice for Consumer and Professional), is presented at the time of the request for intervention. The non-conforming product must be returned in its original packaging, complete with all accessories. The Warranty includes the

repairer replacement of the following components: remote control, card, motor lock, pump motor, traction motor, lighthouse, camera, balancing / slipping problems as long as the total hours of use have not exceeded 500 hours of use.

The serial number on the product must not be deleted or made illegible in any way, otherwise the warranty will be invalid.

The warranty does not apply in the event of damage caused by negligence, use or installation that does not comply with the instructions provided, tampering, changes to the product or serial number, damage due to accidental causes or negligence of the purchaser with particular reference to external parts. It also doesn't apply in the event of faults resulting from device connections to voltages other than those indicated or to sudden changes in the mains voltage to which the equipment is connected, as well as in the event of faults caused by liquid infiltration, fire or discharge inductive / electrostatic or discharged caused by lightning, overvoltages or other phenomena external to the appliance.

The parts subject to wear after use are excluded from the guarantee, the batteries when supplied, cables and connection cords, connectors, external parts and plastic supports, which do not have manufacturing defects..

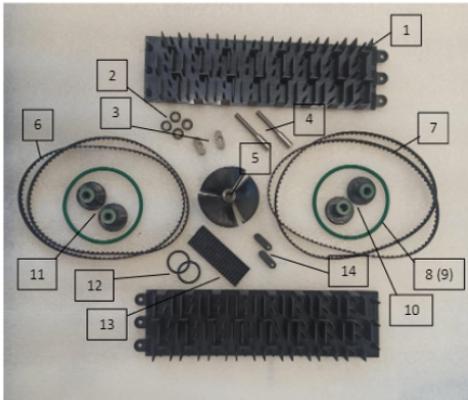
- Excluded from the warranty (fig.1): periodic checks, software updates, settings, maintenance operations and components such as wearandtearsuchas wall grip sponges in PVAmaterial/ brushes innatural rubber and brushed nylon brushes regardless of abrasive capacity.
- After the warranty period, the assistance interventions will be carried out by charging the replaced parts, the labor and transport costs, according to the rates in force..

**For equipment sent for repair, based on which there is not a lack of conformity of the product, transport costs and contribution for the retest and replacement calculated based on the extent of the damage to be repaired or replaced will be charged.**



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fig. 1



1	BLACK RUBBER BRUSH
2	EXTERNAL ROLLER SPACER
3	MACHINED INOX SPLINE
4	M6X33 INOX A4 SCREW
5	PROPELLER
6	180 XL 025 SYNCHRONOUS BELT
7	190 XL 025 SYNCHRONOUS BELT
8	BOAT BRUSH BELT
9	POOL BRUSH BELT
10	CYLINDRICAL BRUSH SPACER
11	CONICAL BRUSH SPACER
12	VELCRO
13	PULLEY AND BRUSH O-RING NBR
14	GRATING DIFFUSER LOCK
15	NYLON 0,35 WHITE BRUSH
16	NYLON 0,40 YELLOW BRUSH
17	INOX STEEL BRUSH
18	PVA SPONGE
19	YELLOW SPONGE

